

16 Springs Park Rules

594 16 Springs Canyon Road, Cloudcroft, NM 88317
16SpringsRV@gmail.com | 575-687-3129

Hello and welcome to 16 Springs! We're so happy you chose our property for your vacation.

Before you settle in and get comfortable, we would like to make you aware of our Park Rules. Understanding and complying with our rules will make for happy campers!

To avoid any deductions from your security deposit upon checkout, please **read each of the rules carefully.**

Noise and the neighborhood

At 16 Springs, our our guests enjoy camping in peace and quiet. Please show respect for your neighbors by keeping music and/or conduct levels where it can be heard only in your camp. If at any time your music or conduct is too loud or inappropriate, you will be asked once by the park hosts to comply with the rules of the park.

- We hope you have lots of laughter and fun times during your vacation! However, we'd really appreciate it if you're mindful and **keep noise to a minimum** after 10pm.
- Report(s) of excessive noise or unruly behavior may result in guest(s) being **evicted from our park**. This could result in loss of security deposit and rental amount.
- In case of any disputes or complaints, you must **notify us as soon as reasonably practicable**.
- There is a designated trash disposal area. Please **refrain from throwing any trash**, such as bottle caps or cigarette butts onto the ground.
- **Please respect the privacy of fellow guests - Do NOT walk through occupied sites.**

Children and safety

- An adult must accompany campers under 18. Children under 12 must be under adult supervision at all times.
 - Guests are fully responsible for the safety and security of their children at all times, as well as any **disturbance caused to other residents**.
 - Please do not allow your children to climb trees or harm the wildlife.
 - The park speed limit is 5 mph.
 - Four-wheelers, motorcycle, and ATVs are allowed but please do not leave them running or ride them around the park for fun.
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Unregistered guests

We want you to enjoy your vacation and time to the maximum, but we do have to set some **restrictions on visitor numbers** for safety reasons. As part of our rental agreement, we need the **names and details** of each member of your traveling party. Also, please respect the maximum visitors and rules regarding visitors as set out below.

- Guests are allowed a **maximum of two visitors** at any time during their stay.
- Guests are responsible for ensuring their visitors comply with our park rules.
- Any additional **overnight visitors must be approved in advance** and are subject to an additional fee as noted in our rates.
- **Parties and large gatherings of any kind are strictly prohibited.** Any small gathering must comply with our other Park Rules regarding noise, the neighborhood, and visitor numbers.

Pets

Pets are certainly welcome at 16 Springs. However, all pets must be leashed and under the physical control of the owner/handler at all times!

- Pet pens, cages, kennels, etc. are not allowed.
- Do not leave your pet outside unattended and be sure to pick up the poop, as it is not up to other guests or the grounds crew to clean up after your pet.
- If you need bags to pick up waste, we keep plenty in the office.

Campfires

Please use only the designated fire rings. Also, please note that campfires may be restricted entirely during the mid-summer months when the fire danger is elevated.

- Fires must never be higher than 18 inches.
- Fire rings are for firewood ONLY - food scraps, cigarette butts, plastic, aluminum cans, bread ties, etc. do not belong.
- Never leave fires unattended!!!
- Always extinguish fires completely when leaving them for any amount of time.
- Please extinguish and properly dispose of cigarette butts.

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Internet service

- There is **no Wi-Fi connectivity or telephone service for park guests**. Please don't ask, as we're truly off the grid. Cellular and internet service is a five-minute drive from the park.

Cleanliness

Cleanliness of the park is important to us. Sites are to be kept clean and orderly, as determined by management. Please leave restrooms and laundry as you would like to find them. If they need attention, please let us know.

- Dispose of your trash properly, and please do not put camp trash in the bathroom trashcans or your campfire.
- Dumpsters are located near the bathhouse.
- Be courteous and leave bathrooms clean and tidy for the next guest.
- We do not clean after each person.

Locals

Before booking, locals must communicate with the park host.

Damage and illegal activity

- **A sewer hose seal (rubber donut or threaded connector) for your sewer hose is REQUIRED on all sewer hookups.** Do not jam your sewer hose all the way down into the inlet as it can prevent flow from other sites and could stop up the line. If you do not have a sewer hose seal, we do have them available in the office for purchase.
- **No trimming or wood gathering from trees** or you could be charged for damages. Firewood bundles are available for sale in the office.
- **Absolutely NO FIREWORKS!**
- Any damage made to park or property will be billed to the guest.
- Do not engage in illegal activities anywhere on the property.
- Do not leave any food out that will attract uninvited pests and animals.

Checkout time

- **Check-out time is by 11:00am.** Due to previous reservations, if you plan on staying longer, the earlier you let us know, the better your chance of keeping a site.
 - We cannot always guarantee that you will be able to keep the same site due to previous reservations.
 - ***Failure to check out on time will result in late charges as well as the possibility of you being towed at your own expense.***
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Our policies are subject to change without notice.

Management reserves the right to evict or refuse entry to any person. Guests and their visitors agree to use the campground at their own risk. Management and owners are not responsible for damage, injury or loss to persons, pets, or property. We reserve the right to make changes to the rules, regulations, and fees that we deem necessary.

Cancellations

Cancellations must be made 14 days prior to arrival date for full refund.

Chargebacks

Customer agrees not to charge back any credit card payments for services rendered. In the event that a customer files a charge back or other payment dispute, they will be considered to be in violation of this agreement and may be subject to collection action as described below.

Payments and Fees

Any account that becomes past-due may will be subject to a 10% late payment fee, and may be suspended or disabled for non-payment at any time at the sole discretion of 16 Springs. Any accounts that are not collectable by 16 Springs will be turned over to an outside collection agency. If your account is turned over for collection, you agree to pay 16 Springs a "Collection Fee" of not less than \$250, in addition to any fees that may be imposed by the outside collection agency or its legal representation. All services that 16 Springs offers are considered to be provided on a strictly prepaid basis.

Attorneys' Fees

The prevailing party shall have the right to collect from the other party its reasonable costs and necessary disbursements and attorneys' fees incurred in enforcing this Agreement.

Indemnification

Customer acknowledges that they make use 16 Springs' services at their own risk.